

FAQ

For app version 1.5.x
Document revision: 2

For more information please see the document [Reptile Rocket Features](#) (Help → Reptile Rocket Features).

1. How to set your own order of animal cards in the list?

Go to the main list of animals (the first icon of the lower menu of the application), then click on the desired card and hold for at least 1 second, then move the card to the desired level (up or down).

2. How to enable auto-repeat of feedings, cleanings and other events?

To enable auto-repeat, click Enable Auto-Repeat in the event card. Then select the desired interval (Feeding/Cleaning/Other → Enable Auto-Repeat → Select time interval). When you make a current event done, the application will immediately schedule the next event according to your settings.

3. How to change the settings for auto-repeat events (auto-feeding, etc.)?

If you want to change the repeat interval, simply go to the last uncompleted event and change the auto-repeat settings in it.

4. How to manage expired feedings?

The easiest way to manage expired feedings is to reschedule those events using the calendar menu. To reschedule an event, simply swipe the event card to the right (Calendar → Event list → Select event and swipe right).

If you missed one feeding, another option is to click Feed Now in the Animal card. In this case, the app will ask you for permission to complete the expired event on the current date (Animal Card → Feed Now).

5. How to add animals to a group?

If you want to add animals to the group, go to the context menu of the group (three dots in the upper left corner of the screen) and select the corresponding

menu item (Group → ... → Add/Remove Animals). Then select the desired animal cards.

Tip: To see the full list of animal cards, select all groups in the filter below the search field.

You can also change the animal group directly in the animal card (Card → ... → Select Group).

6. How to change the group name?

You can change the name of any group, except for the Default group and the Archive group. To change group name go to the context menu of the group and select the appropriate menu item (Group → ... → Change Group Name).

7. How to change the calendar view?

By default, the calendar opens in a detailed view. In order to switch the calendar to a short view, just swipe up directly in the calendar area.

8. Backup error occurred, what to do?

Note: This paragraph only applies to Android.

In most cases, backup restore error occurs when wrong data source is selected. To make a successful recovery, you need to choose a ZIP-archive. Do not unpack the ZIP-archive. Recovery is only possible from an archive generated by Reptile Rocket.